

Playbarn Riding Procedures

1. All new riders using the Playbarn must be properly registered and have signed a copy of the procedures to confirm they have read it.
2. All new riders must have an assessment/private lesson before being able to join a group
3. To keep an allocated slot you must attend regularly.
4. 48hrs notice is required to cancel a lesson or activity, we can then re-arrange to suit.
5. If the rider is unfit/overweight we ask that you consult your doctor before riding. If you are pregnant or become pregnant you must inform us ASAP.
6. Payment for all rides/activities will be required in advance.
7. Regular lessons (group or private) will be invoiced each month. Payment for the whole month will be required 7 days before the first lesson. If we haven't received your payment you cannot reserve the slot. One off private lessons can be booked weekly.
8. If a cheque sent to us is returned unpaid from the bank a £15 administration charge will apply to cover bank costs.
9. Riding hats and Jodhpur boots may be borrowed for 4 sessions after this your own equipment must be bought. Hats must be of the correct standard PAS015, VG1 with a British Quality Kitemark, Snell E2001 or ASTM-F1163 2004a with SEI mark.
10. We strongly advise body protectors are worn and that your own personal accident insurance is taken out. If you wish to borrow a body protector please tell us and we will arrange a fitting. Again these may only be borrowed for 4 sessions.
11. No jewellery to be worn whilst riding or on an activity session. This includes ear studs. Arms must be covered to the elbows and no shorts or ¾ length trousers allowed. Please ensure you are dressed appropriately or we cannot allow the lesson to go ahead.
12. Activities/Rides will take place even if the weather is poor. If it unsafe to ride either stable management or a lesson on the riding simulator will take place. We will not refund the lesson. We will cancel the lesson if it is unsafe to travel, unless we call you to cancel the lesson please turn up as normal for your ride. If we cancel the lesson will be re-arranged or a credit given off the next invoice.
13. An experienced and qualified instructor will take lessons/activities but it cannot be guaranteed which one. Please ensure you arrive on time for your lesson. If you are late we cannot guarantee you a ride and you will not be refunded.
14. We offer a mixture of hacks and lessons. It will be up to the instructor on the day to decide on the days activities unless a private lesson is booked. It is also up to the instructor to allocate horses; these cannot be booked in advance unless a private lesson is booked and then we will try to take into account your preference.

15. All rides and lessons start from the arena. Activities start from the meeting room at the office. Please park in the Playbarn car park and walk down to the arena. Please do not enter the horse yard without an instructor present. Please do not park outside the office or use the farm drive. For Activities parents must drop off and pick their children up from the meeting room in the office. Please note the working farm is out of bounds, we are a working farm and restrictions apply
16. On activity days we prefer children to be left on their own as they often get on better without a parent watching. We regret that pushchairs and siblings are not allowed on the horse yard to watch for safety reasons. If your child is under 8 please ensure you stay on the premises, you are welcome to use the Playbarn for refreshments while waiting, siblings can enter the Playbarn half price. Please advise a member of staff.
17. Please also note it is important to learn how to mount and dismount correctly and this will be included in the allocated time.
18. New riders learning to canter will not be led if they need to ride a larger pony as it is not safe to run with them. The choice will therefore be to wait until they are confident enough and the instructor deems them capable of cantering on their own OR to learn to canter on the simulator.
19. If sharing a private lesson (semi-private) the ride will work to the least experienced ability. To do otherwise can be dangerous.
20. Any child under 5yrs must have a parent or guardian with them at all times. Any child under 8yrs must have a parent or guardian on the Playbarn premises.
21. We will at times have to touch your child in suitable places to reposition legs and hands etc by signing you agree to this. All staff are DBS checked.
22. Please control siblings and friends behaviour whilst watching lessons. Please keep them in your sight, we are a working farm and unfortunately they cannot go exploring.
23. Please do not bring dogs onto the farm.
24. Smoking is not permitted anywhere on the premises.
25. Whilst the Playbarn Riding Centre will take all reasonable care to ensure safety of their riders it must be remembered that if learning to ride you may fall off. Horse riding is a high-risk sport; if you are unable to accept this please do not ride.
26. By signing this you confirm you have never made a claim against a riding school

Riders name:

Signature

Parents/ Guardians Name

Signature:

Date